The City of Toronto’s Transportation Services Division is committed to ensuring safe and accessible mobility options for people of all ages and abilities. Streets, sidewalks, work zones and curbside patios are being addressed through new standards, programs and capital project delivery, in consultation with people with lived experience.

More information here: toronto.ca/accessiblestreets

Toronto’s First Protected Intersection: After the construction of Toronto’s first protected intersection, staff organized two accessibility-focused site visits with people with disabilities. Participants provided insight on the effectiveness and perceived safety of the infrastructure for people with mobility challenges.

Challenging Construction Zones: Toronto is experiencing an unprecedented level of construction, which places pressure on roads and sidewalks. A recent study of residents with disabilities identified construction zones as the area of greatest concern for accessibility on the City’s streets and sidewalks. Transportation Services is working with the construction industry and other City divisions to address accessibility barriers in work zones. Improved winter maintenance and safety at intersections are also high priorities.

Accessible Outdoor Dining: 2022, Toronto’s CaféTO program, a pandemic response program, was made permanent by Toronto City Council. Curb lane cafés are now required to use raised, temporary platforms which provide an accessible, step-free surface for café patrons. Cost-share grants of up to $7500 per applicant are available to offset various costs, including accessibility upgrades such as platform construction and installation.

Mandatory accessible, step-free surfaces for café patrons