



tactile signage at CTA bus stops

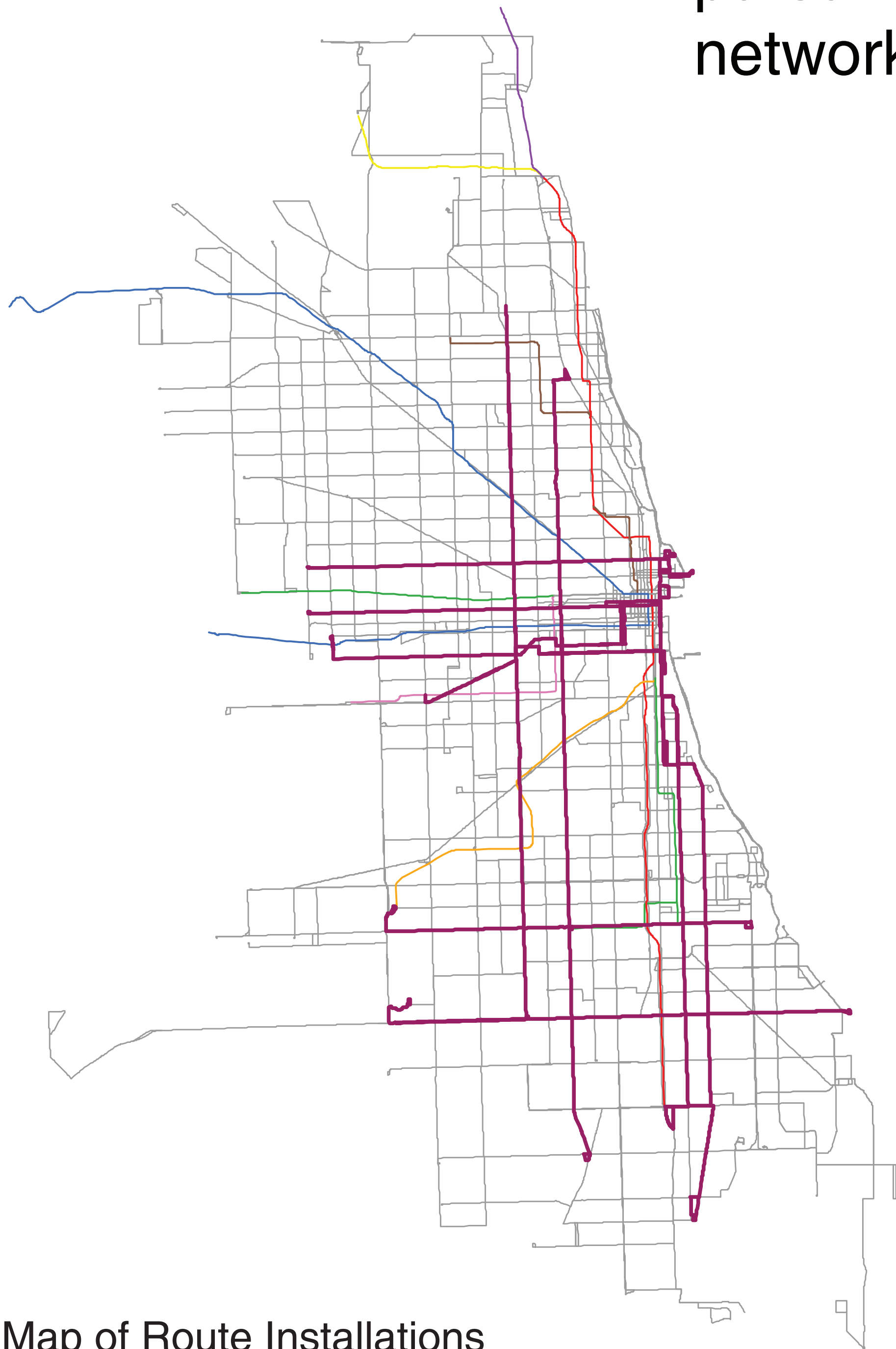
“I’m glad that they are there. This really makes life easier for people who are visually impaired in some way.”
-CTA Customer Comment

In July 2022, as part of ongoing efforts to make public transportation easier to navigate for people with disabilities, the Chicago Transit Authority (CTA) began the pilot installation of tactile signs at bus stops along 10 major bus corridors. So far, about 2,000 signs have been installed.

Customers who are blind, low vision, and DeafBlind often take paratransit or rail service instead of bus service because of difficulty identifying the correct bus stop location.

Tactile signs are intended to make the boarding locations for bus stops easier to locate, removing a barrier to use of public bus service.

Following a successful rollout, the agency is pursuing further funding to cover more of the bus network with these signs.



Map of Route Installations



Photo of Tactile Sign at Bus Stop