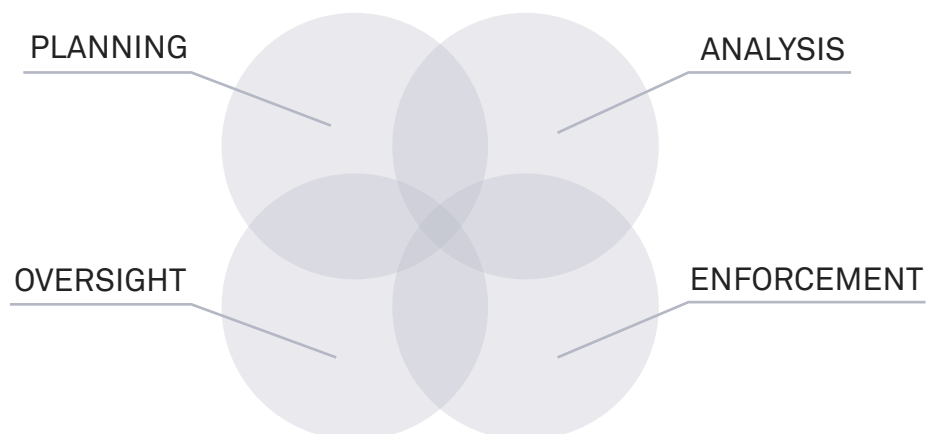


EXAMPLES OF FREQUENTLY ASKED QUESTIONS



PLANNING EXAMPLES

- *How many vehicles or people are using a given street or corridor?*
- *How does level of service differ across neighborhoods, times of day, or passenger ability level?*
- *Where are users starting and ending their trips?*
- *Which routes/streets are most commonly used by people on shared micromobility vehicles?*

OVERSIGHT EXAMPLES

- *How does driver pay change based on trip type, location, and time of day?*
- *Where/when are there clusters of vehicles/devices?*
- *When/where are there not enough devices in an area? When/where are there too many?*
- *How many devices are on the street but unavailable due to a maintenance issue or low battery?*
- *Which parts of the city are ride-hail services and micromobility serving?*
- *Were dockless micromobility or ride-hail vehicles involved in crashes?*

ANALYSIS EXAMPLES

- *How efficiently are ride-hail services using our streets?*
- *What share of total transportation emissions and local air pollution is coming from ride-hail services?*
- *How do vehicle utilization and pooling relate to congestion by geography?*
- *How do ride-hail services and micromobility trips relate to existing transit services?*
- *How much non-revenue VMT occurs on the street (e.g. Lyft/Uber deadheading or rebalancing dockless micromobility devices)?*
- *What is the right price for curb space?*
- *Are ride-hail drivers making enough money to cover expenses and earn a living wage?*

ENFORCEMENT EXAMPLES

- *Are shared micromobility companies accurately reflecting the status of their fleets or vehicles?*
- *When/where are people riding scooters on the sidewalk?*
- *How are shared micromobility companies rebalancing and maintaining their vehicles?*
- *Does service quality change in lower-income neighborhoods or among large concentrations of people of color?*