EXAMPLES OF FREQUENTLY ASKED QUESTIONS

PLANNING EXAMPLES

• How many vehicles or people are using a given street or corridor?
• How does level of service differ across neighborhoods, times of day, or passenger ability level?
• Where are users starting and ending their trips?
• Which routes/streets are most commonly used by people on shared micromobility vehicles?

ANALYSIS EXAMPLES

• How efficiently are ride-hail services using our streets?
• What share of total transportation emissions and local air pollution is coming from ride-hail services?
• How do vehicle utilization and pooling relate to congestion by geography?
• How do ride-hail services and micromobility trips relate to existing transit services?
• How much non-revenue VMT occurs on the street (e.g. Lyft/Uber deadheading or rebalancing dockless micromobility devices)?
• What is the right price for curb space?
• Are ride-hail drivers making enough money to cover expenses and earn a living wage?

OVERSIGHT EXAMPLES

• How does driver pay change based on trip type, location, and time of day?
• Where/when are there clusters of vehicles/devices?
• When/where are there not enough devices in an area? When/where are there too many?
• How many devices are on the street but unavailable due to a maintenance issue or low battery?
• Which parts of the city are ride-hail services and micromobility serving?
• Were dockless micromobility or ride-hail vehicles involved in crashes?

ENFORCEMENT EXAMPLES

• Are shared micromobility companies accurately reflecting the status of their fleets or vehicles?
• When/where are people riding scooters on the sidewalk?
• How are shared micromobility companies rebalancing and maintaining their vehicles?
• Does service quality change in lower-income neighborhoods or among large concentrations of people of color?