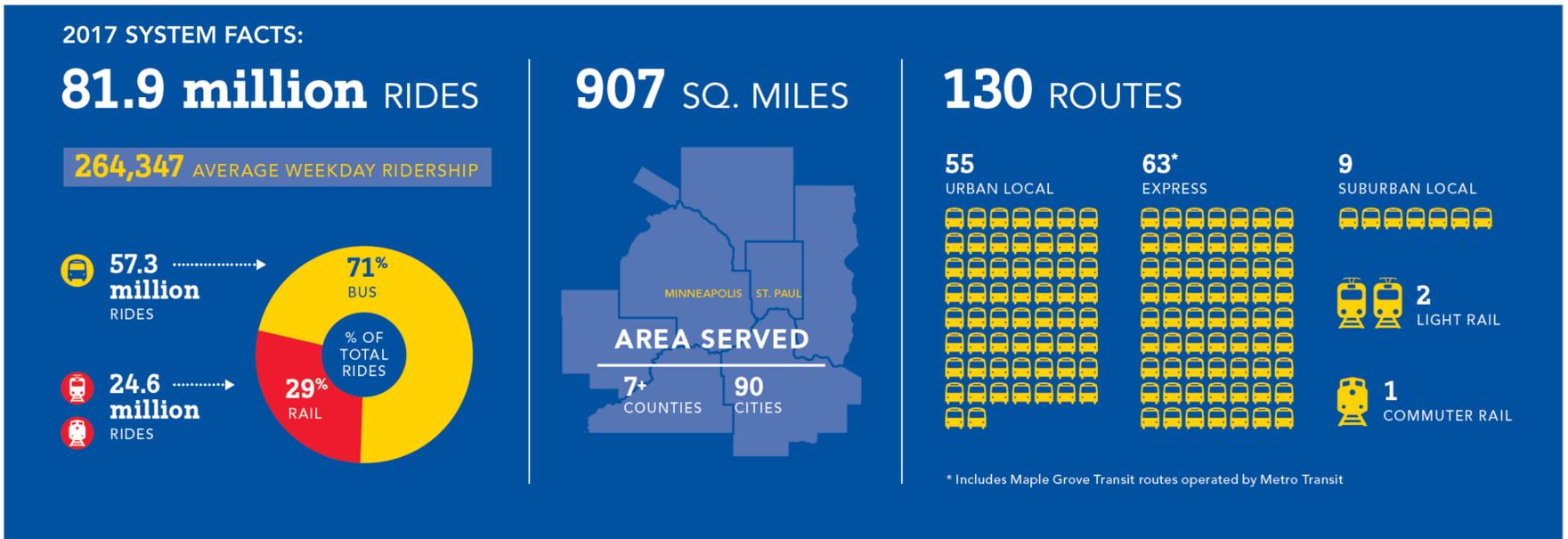


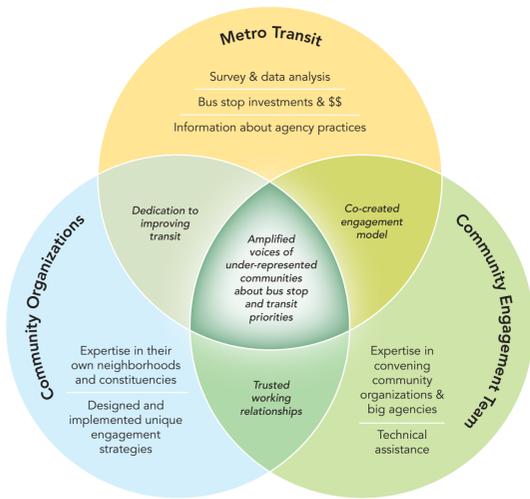
BETTER **[BUS]** STOPS

Enhancing access to opportunity by investing in bus stops



COMMUNITY ENGAGEMENT

Goal: Engage with traditionally underrepresented communities



An estimated **7,000** people participated in community engagement

PRIORITIES FOR WHERE TO LOCATE SHELTERS:

- Where many people wait for the bus.
- Near hospitals, healthcare clinics, social service centers, senior housing, housing and services for people with disabilities, where children are waiting.
- Where residents don't have a car, where residents have lower income.

"Even though ridership may not be as high, shelters are needed near senior housing."
- Survey participant

OUTCOME: UPDATED SHELTER PLACEMENT GUIDELINES

CAPITAL PROJECT

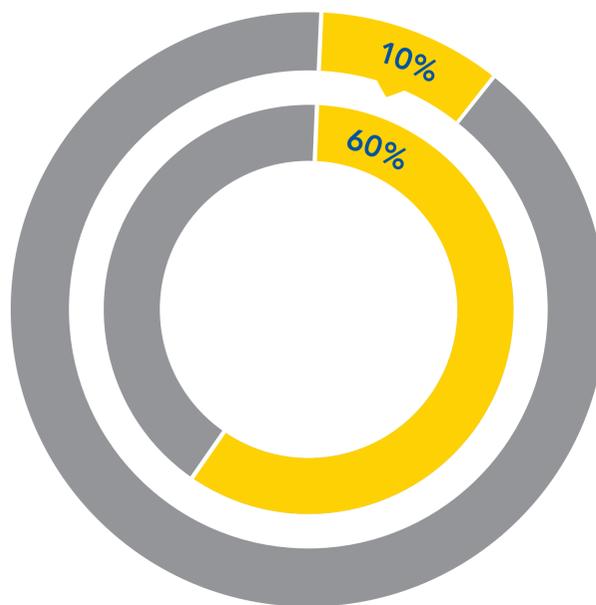


CAPITAL PROJECT

- Add up to **150** new shelters
- Improve up to **75** existing shelters with light, heat
- New signs system-wide

How well are we offering shelter to our customers?

10% of Metro Transit's 12,000 bus stops have shelter. 60% of customer boardings occur where shelter is available.



BEFORE



AFTER

