



LOS ANGELES

DESIGNING CITIES 2018



From Friction to Action: Working Groups for Lasting Change





Panelist:

Ahmed Darrat, Seattle Mayor's Office

Hank Kelley, Mobile GR (Grand
Rapids)

Chava Kronenberg, SFMTA

Steve Buckley, WSP



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Lessons from DT

- It helps to have a champion and high-level leadership support
- Set a schedule and format that your group can rely on
- It takes time to create an effective working group

Lessons from SFMTA

- You get what you pay for
- Be consistent
- Be optimistic

Lessons from Seattle

- Understand where people are coming from
- Clarify the purpose, scope and duration of the group and its role (e.g. advisory v. decision-making)
- Understand the internal processes and constraints of the other agencies



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