

***Contracting for Expanded  
Transit and Meaningful  
Service Upgrades***

An aerial photograph of a city street intersection. A large white and blue articulated bus is stopped at a red traffic light. Several cars are visible in the intersection and on the adjacent streets. Pedestrians are crossing the street. The street has a green-painted bike lane with a white arrow pointing down. The buildings on the corner have 'verizon' signs. The text 'TransitCenter' is overlaid in large, bold, teal letters on the left side of the image.

# TransitCenter

TransitCenter is a non-governmental organization working to improve public transportation and urban life in the U.S. through practice-oriented research, advocacy, workshops, and grant-making.





11 Oct

# A Bid for Better Transit

Improving service with contracted operations





A photograph of Donald Trump sitting in the driver's seat of a blue school bus. He is wearing a grey jacket and a dark vest, and is smiling while holding the steering wheel. The bus has 'MA' visible on its side. In the foreground, the backs of several people's heads are visible, some holding up phones to take pictures. The text 'US context?' is overlaid in the top left corner.

# US context?

We need a new conversation about contracting, but the politics of releasing this report in 2017 are complex

Current federal government pushing for privatization, but lacks... nuance

# A Bid for Better Transit

Improving service with contracted operations



## Lessons Learned

1. Government cannot contract out the public interest
2. Clear contracts can align contractors' profit motive with agency goals
3. Symbiotic agency-contractor relationships can improve operations and foster innovation



# 1. Government cannot contract out the public interest



## 2. Clear contracts can align contractors' profit motive with agency goals

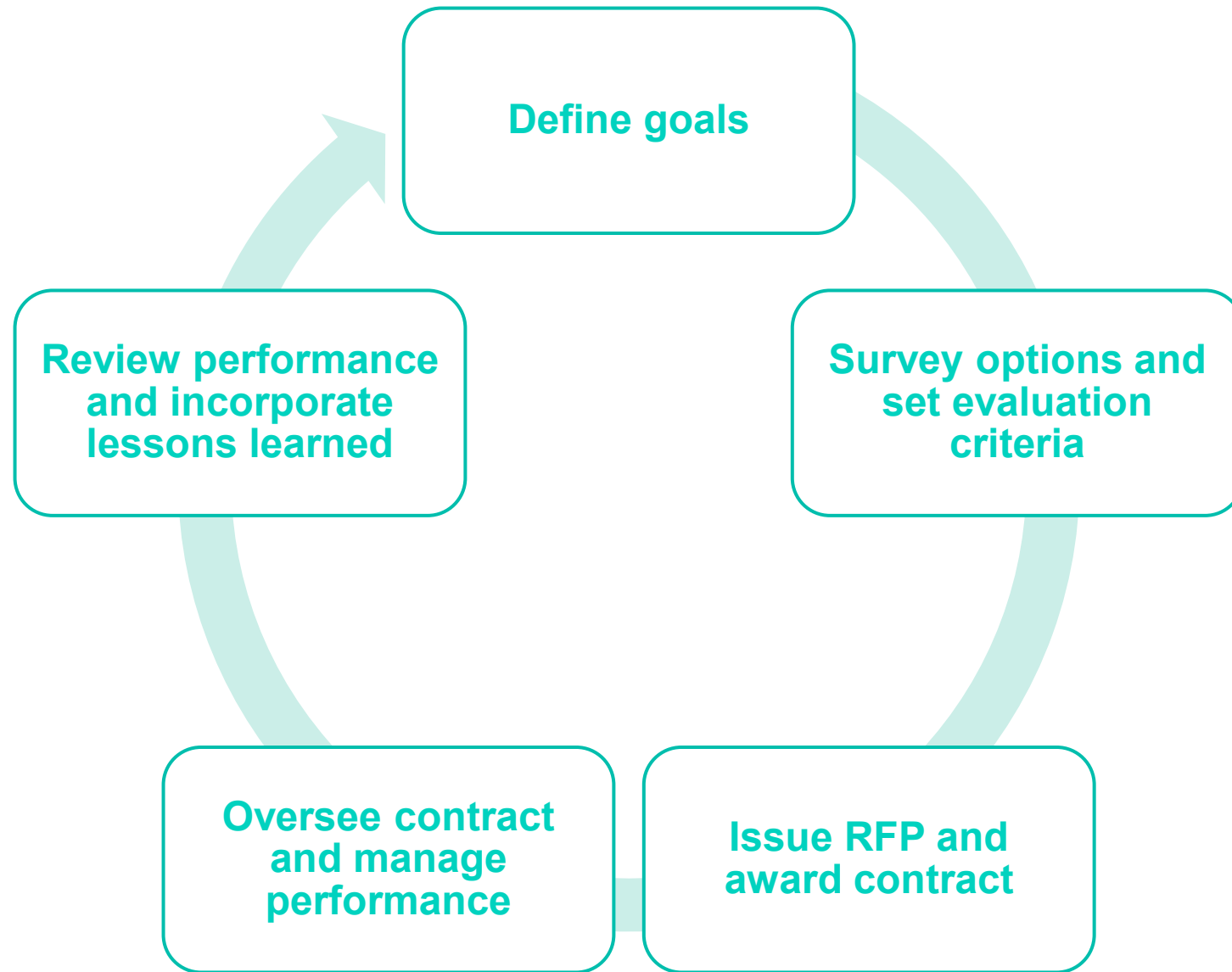


### 3. Symbiotic agency-contractor relationships can improve operations and foster innovation





# Lessons Learned



# Thank you

