**Bike Share User Survey – Rider Behavior**

1. **In minutes, how long does it take to walk from your main place of work/school to the closest [SYSTEM NAME] station?**

\_\_\_\_\_\_\_ minutes

* N/A (unemployed/travels to multiple work places equally/leisure visitor)
* I work outside the system area
* Don’t know/not sure

1. **What have or do you use [SYSTEM NAME] for? *(Surveyor: Don’t read options, but check similar to respondent’s answers. If respondent is confused, read responses.)***

* Go to/from work
* Go to/from school
* Errands/appointments
* Social activities/dining/shopping
* Exercise/recreation
* Work meeting/appointment
* Get to or from train/bus
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Do you have any of the following vehicles available to you on a regular basis for your travel? Choose all that apply. *(Surveyor: Read all responses.)***

* [SYSTEM NAME] bike
* Personal bike (other than [SYSTEM NAME])
* Carshare e.g. Zipcar, car2go
* Car, van, SUV, truck or other personal vehicle
* Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **In minutes, how long does it take to walk from your home/where you’re staying to the closest [SYSTEM NAME] station?**

\_\_\_\_\_\_\_ minutes

* I live/am staying outside the system area
* Don’t know/not sure

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1. **As a result of using [SYSTEM NAME], how much more or less often do you use each of the following transportation modes?** | | | | | | |
| **Mode** | **Much less often** | **Somewhat less often** | **About the same** | **Somewhat more often** | **Much more often** | **N/A or never used** |
| **Bus** |  |  |  |  |  |  |
| **[BRT]** |  |  |  |  |  |  |
| **[URBAN RAIL – subway, light rail, streetcar]** |  |  |  |  |  |  |
| **[COMMUTER/REGIONAL RAIL]** |  |  |  |  |  |  |
| **Car** |  |  |  |  |  |  |
| **Carshare e.g. Zipcar, car2go** |  |  |  |  |  |  |
| **Taxi/Lyft/Uber etc.** |  |  |  |  |  |  |
| **Walk** |  |  |  |  |  |  |
| **Personal Bike** |  |  |  |  |  |  |
| **Other:** |  |  |  |  |  |  |