NACTO
Managing Curbside Bus Operations
November 4, 2011
Presentation Agenda

• Core Principals
  - Programs Underway
  - Strike Force Results

• Tools from FMCSA Website
  (government agencies and public)

• Next Steps
Three Core Principles

• 1) Raise the bar to enter the industry and operate on our roads;

• 2) Hold motor carriers and drivers to the highest safety standards to continue operations; and

• 3) Remove the highest risk drivers, vehicles and carriers from our roads and prevent them from operating.
1) Raise The Bar

• Vetting of Application
  – Rejected 23% of all motorcoach companies applying

• Safety Audit
  – 18 months (9 months passenger)
  – Pass/Fail (34%)
  – Basic Safety Elements
2) Hold motor carriers and drivers to high safety standards to continue operations

- **Compliance, Safety, Accountability (CSA)**
  - Data Driven Program - Crash & Inspection Reports
  - Safety Problem in 1 of 7 performance areas then targeted for Safety Intervention
  - Ranging from
    - Warning Letters
    - On Site Investigations
    - Federal Fines
    - Out of Service Orders
2) Hold motor carriers and drivers to high safety standards to continue operations

- **Strike Forces**
- **Inspections increase nearly 100% from 12,991 in 2005 to 25,704 in 2010**

**Challenge:**  
En route inspections
Passenger Carrier Inspections

September 23rd thru October 7, 2011

7,259 Motor Coach Inspections

- Overall Out of Service (OOS) Rate: 11%
- Driver OOS Rate: 5%
- Vehicle OOS Rate: 8%
September 23rd thru October 7, 2011
7,259 Motor Coach Inspections

• 135 Drivers Cited for Speeding
• 400 Drivers Cited for Moving Violations
• 140 Drivers Cited for Failure to Communicate in English
Passenger Carrier Inspections

September 23rd thru October 7, 2011

7,259 Motor Coach Inspections

- 180 Drivers Placed OOS Medical Violations
- 200 Drivers Placed OOS for Hours of Service Violations
- 87 Drivers Placed OOS for CDL Violations
Passenger Carrier Investigations

September 23rd thru October 7, 2011

410 Compliance Review Investigations

- $107,000 in fines

- Reviews are up 128% from 457 in 2005 to 1,044 in 2010

Rating: Sat/Conditional/UnSat
• Ban Texting by Drivers of all Commercial Motor Vehicles
• Proposed Rule: Ban Drivers from reaching for, holding/dialing a cell phone while operating motorcoach or truck (est. 2011)
3) Remove Highest Risk Drivers, Vehicles and Carriers from our roads

- 2011 - 28 fatalities (occupants of the MC only)
- UnSat/UnFit OOS Orders: 46
- Imminent Hazards: 9
2. Find Interstate Carriers in Your Area and Evaluate Their Safety Information

Enter Zip Code
19103

OR
Select Location by State
Select a State

Enter Carrier Name
(optional)

Find Carriers

Search by Zip Code or State(s) (not both) and select the desired vehicle type. If both a Zip Code and State are selected, the Zip Code takes precedence and the State is ignored.

By entering your Zip Code, an attempt will be made to locate the passenger carriers operating in your area.

To research the safety history of any specific interstate passenger carrier, enter the carrier's name in the text box provided at the left.

Although extensive safety data about all passenger carriers is not available, all for-hire passenger carriers operating in interstate commerce must be licensed and insured. Before making a hiring decision, you should always check whether an interstate passenger carrier is licensed and maintains the required level of insurance. Use this search function on this page to view this information.

Our Zip Code database is based on the carrier's primary business office and may not represent their actual operating areas. The list of passenger carriers on this Web site is based upon the State and/or Zip Code of each carrier's primary business office. The list may not include those carriers that only have a terminal in your local area. In addition, some companies may not have an office or terminal in your local area, but nonetheless provide transportation services in your area. Passenger carrier lists should not be seen as a total comprehensive list of passenger transportation service providers for your area. You may want to consult your local phone directory or other source for additional service providers.

Companies not licensed to transport passengers in interstate commerce (from one State to another), or not subject to Federal regulatory oversight, are not addressed by this Web site. Consult with your local phone directory or other source for passenger carriers that operate wholly within your State of residence. For safety-related information please contact your State government.
Company detail - Fujian Tourism Company Ltd

Company Name: Fujian Tourism Company Ltd
U.S. DOT Number: 1358810
MC Number: 672383

Address: 379 LEWIS RD
Springfield, PA 19064

Telephone: (646) 770-5772
Fax: 

Motorcoaches: 7
School Buses: 0
Mini buses/vans: 0
Limousines: 0
Out of Service (Interstate Only): No
Out of Service Date: None

Behavior Analysis and Safety Improvement Categories (BASICs)

- This website uses the Motor Carrier Safety Measurement System (SMS), which is based on current federal motor carrier safety data and measures a company’s compliance with Federal Motor Carrier Safety Administration regulations. The assessments cover 24 months of activity and the results displayed here are updated monthly.

- The SMS provides an assessment of a company's on-road performance and investigation results across the listed, publicly available, Behavior Analysis Safety Improvement Categories (BASICs).

Please visit the Safety Measurement System for more information.

Serious violation cited within last 12 months from an investigation.

Denotes this carrier exceeds the FMCSA intervention threshold relative to its safety event grouping based upon roadside data and/or has been cited with one or more serious violations within the past 12 months during an investigation. Therefore, this carrier may be prioritized for an intervention action and roadside inspection.
Company Detail - All State Travel Bus Inc

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<tr>
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<tr>
<td>Telephone</td>
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Behavior Analysis and Safety Improvement Categories (BASICS)

- Unsafe Driving
  - Investigation: Inconclusive
  - Status: Alert

- Fatigued Driving
  - Status: Alert
  - Percentage: 76.50%

- Driver Fitness
  - Status: Alert
  - Percentage: 86.50%

- Controlled Substances and Alcohol
  - Status: Alert
  - violations: None

- Vehicle Maintenance
  - Status: Alert
  - Percentage: 42.40%

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Consumer Tools

• Think Safety: Every Trip, Every Time
  – Safety Checklist before buying a ticket
• Consumer Safety Hotline:
  1-888-DOT-SAFT – report unsafe carriers
• Smart Phone App: look up safety record of a motorcoach company before booking a trip
Future Action (Congressional Authority)

• Reincarnated Companies
  – Single national standard for successor liability

• Require Full Safety Review before receiving Authority to Operate

• Raise penalty $2,000 to $25,000 Operating without Authority (passenger/HHG)
• **Federal** – Division office in every state

• **State** – Lead MCSAP agency (CMV program) State Police, PUC, DMV, State DOT, etc.

• **Local** – City Police Departments (Philadelphia & Pittsburgh) *Terminal Inspections*

• **Industry** – Bus & Truck Associations
Summary
Summary

• Core Principals
  • Vetting/Monitoring/OOS
• Website Programs Available
• Partnership

• Questions?
Federal Motor Carrier Safety Administration

Timothy A. Cotter
Pennsylvania Division Administrator

tim.cotter@dot.gov
717-614-4067